VZURE

VCARE OnDemand

CISCO INTERSIGHT ONGOING SERVICES

At VZURE Solutions, we realize the need for best-in-class support doesn't end once the implementation is complete. In fact, it is usually just the beginning.

VCARE OnDemand® is designed to maximize your IT investments by tapping into our expert advice exactly when you need it - with ongoing service throughout the life cycle of your environment.

CISCO INTERSIGHT ONGOING SERVICES OVERVIEW

As a Cisco® DSI and MINT Partner, VZURE has you covered with proactive consulting and regular touch points so you can fully utilize all the robust features and benefits Intersight delivers to your Data Center.

VCARE Cisco Intersight Services include:
- Technical Account Manager (TAM). Our SME joins your DC operations team:
    - Monthly Sync Up meetings
    - Ongoing engagement and communication

- Kickoff Workshop. A dedicated session to discuss data center and cloud management use cases in management, monitoring and optimization of public and private cloud workloads in your environment.

- Large block of 200 hours for proactive and reactive services each year

- Maintenance, operations, monitoring best practices and more

CISCO INTERSIGHT WORKLOAD OPTIMIZER

- Consultation for workload management with groups and policies

- Proactive environment planning with "simulation" and "what if" scenarios

- Ongoing health checks, recommendation analysis, and more

VCARE OnDemand
Cisco Intersight Ongoing Services

- TAM for proactive environment consulting, workload management planning and more

- Minimum of 200 Hours* annually
    - Response within one business day
    - Email, IM, Phone support
    - Scheduled Cisco Webex meetings

- Totally customizable. Need more? Let's talk!

* Not a replacement for Cisco TAC, and we will help you manage the process if the need arises.

Cost: TBD per Scope Requirements

CISCO IST
- Cross architecture support (DC, Security, Networking)

- Support for selected Terraform providers

- Management and delivery of upgrades

CISCO
Partner
Premier Advisor